



The Knowledge Capture Agent

Quickly capture the “why” behind every product decision—so your expert knowledge compounds, instead of walking out the door.

WHAT IT DOES

The Knowledge Capture Agent is an **AI interviewer built into every Product Knowledge Hub**. It dynamically prompts subject matter experts with smart, contextual questions — extracting decisions, rationales, risks, and assumptions that live in people's heads but never make it into documentation. Every captured insight becomes structured, searchable knowledge that compounds over time.

It doesn't just record answers. It asks the right questions, connects insights across programs, and preserves the reasoning behind every decision.

HOW IT WORKS



Ingests Existing Knowledge

Scans line item notes, post-mortems, test reports, and meeting records already in your hub to identify what's documented — and what's missing.



Asks Dynamic Questions

Tags the right team members and prompts them with contextual questions shaped by knowledge gaps— not generic surveys.



Extracts Decisions & Reasoning

Captures not just what happened, but **why** it happened — including abandoned approaches, trade-offs, and “why we stopped” decisions.



Structures Knowledge for Reuse

Every captured insight is indexed, tagged, and connected across product lines — searchable by anyone, anytime.



Connects Across Teams

Links related decisions, failure modes, and outcomes across teams and product lines. Nothing is rediscovered from scratch.

WHAT IT SOLVES

- Prevents knowledge loss**
 Without structured capture, expertise walks out the door when key contributors retire, transition, or roll off a project.
- Preserves decision rationale**
 It documents the why behind product decisions—not just the final specs—so future teams understand trade-offs and assumptions.
- Reduces repeated mistakes**
 Teams avoid rediscovering failed experiments or duplicating prior testing because the full learning history is visible.
- Accelerates onboarding**
 New team members ramp faster with access to structured, attributable institutional knowledge inside the Product Knowledge Hub.

WHEN TO USE IT



Before a senior expert retires or transitions

Schedule structured capture sessions to preserve decades of product intelligence.



When onboarding new team members

Give new hires instant access to the decision history behind your products, not just the current specs.



During highly regulated development phases

When safety, compliance, or significant capital investment is on the line, ensure traceability, audit readiness, and defensibility.



After project milestones or post-mortems

Capture lessons learned while context is fresh. Not six months later.

“We've paid for the same insight three times in five years. First as testing, then as a failure, then as a consultant's report.”
 — VP of Engineering, Industrial Manufacturer

BOTTOM LINE

The highest-performing innovation teams don't just build better products. They capture their decisions, rationales, and risks visibly — turning every hard-won insight into a durable, reusable asset. The Knowledge Capture Agent **transforms tacit expertise into structured, searchable institutional intelligence.**

See the Knowledge Capture Agent in action.

Learn how Narratize preserves your team's most valuable asset — what they already know.

[Schedule Demo](#)